

Patient Cancellation and Payment Notice

- 1. If cancellation is necessary, EchoNorth requires at least 2 hours notice in advance. This can be done by telephone to 09 974 8844 during business hours only, that is Monday until Friday from 8am until 5pm.
- 2. A Cancellation is considered late when the appointment is cancelled less than 2 hours before the booked appointment time. Cancellation fees may apply.
- 3. A No-Show is when a patient misses an appointment without cancelling. No-Show fees may apply.
- 4. EchoNorth may withhold further provision of service where there is any outstanding amount due.
- 5. Our prices include GST unless otherwise stated.
- 6. Prices quoted for services may be adjusted from time to time, and the patient hereby agrees to pay any such adjusted price, e.g.in instances where cost of goods increases, or surcharges increase.
- 7. Unless otherwise agreed all payment for services shall be on the day of service by cash, eftpos or credit card.

Version 1

Review Date: Every 3 years